

*Estimado estudiante,
Este pequeño libro contiene información útil para tu viaje a España.
Si hay algo que no comprendas, puedes llamarnos o escribirnos y te contestaremos inmediatamente.
También te agradeceríamos cualquier sugerencia o comentario que pueda ayudarnos a mejorar en la próxima edición.
Un cordial saludo,*

**Dear Student,
This handbook contains usefull information for your trip to Spain.
Read carefully all the pages and do not hesitate to contact our representative or Estudio Sampere before departure.
We advise you to keep the handbook during the entire stay.
See you soon,**

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www.sampere.com

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Tel. : +34 92 326 2218 - Fax : +34 92 326 8488
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Pascual Pérez, 3 - 03001 ALICANTE - ESPAÑA
Tel.: +34 96 514 3384 - Fax : +34 96 521 2785
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Emergencies: + 34 686 243 432

GENERAL INFORMATION. SPAIN

[A]

- Accommodation

See pages 9-10.

- Airports Transfers

MADRID: AIRPORT TO ACCOMMODATION OR TRAIN/BUS STATION: 75,00 .

SALAMANCA: AIRPORT TO BUS STATION AND BUS STATION TO ACCOMMODATION: 95,00 (BUS/TRAIN FARE INCLUDED).

ALICANTE: AIRPORT TO ACCOMMODATION: 55,00 .

TRANSFERS: Estudio Sampere will be responsible for transfers from the airport to the accommodation/train/bus station if we receive five days before arrival to Spain:

1) Date and Time of Arrival; 2) Airline and Flight Number; 3) Airport of origin.

All transfers are "one way". Two friends, or persons from the same family, travelling together and staying in the same Sampere School will pay as one single person.

The "Transfer" service is only available on Saturdays and Sundays, from 8:00 AM to 23:00/11:00 PM. Students arriving before 8:00 AM will have to wait at the airport.

Students arriving after 23:00 or on any other day should contact Estudio Sampere Main Office. Transfer from accommodation to the airport is also available, only on Saturdays and Sundays, from 8:00 AM (Departure Time) to 23:00/11:00 PM (Departure time). Students departing before 8:00 AM or after 23:00/11:00 PM, or on any other day, should contact Estudio Sampere Main Office.

Transfer from the airport to the accommodation is included in some courses and programs like Long Term courses, College programs, Junior and Young Adults Programs, and 50+Course. Students coming in a group from the same School or University are also picked up at the airport.

- Allergies

Please include in your enrolment form allergies, meal plan choice and any other special requests, as this information will help to ensure a compatible placement in homestay.

- Arrival

See pages 11-16.

[B]

- Banks

Banks are open in Spain from 9:00 to 14:00. There are no banks open, or very few, in the afternoons. Banks charge a commission every time you change money or checks. The commission runs from 4,00 € to 7,00 € . Major credit cards, VISA - Master Charge - American Express - etc., are accepted everywhere. There are ATM (cash dispenser) all over and they work very well.

- Books

All the teaching material needed is included in the course fees.

The student is expected to bring his/her own dictionary and note book.

- Business hours

SAMPERE MADRID: 9:00 TO 19:00

SAMPERE SALAMANCA: 9:00 TO 17:30

SAMPERE ALICANTE: 9:00 TO 17:30

[C]

- Cancellation, postponement or curtailment of a course

An enrolment may be cancelled, free of charge, provided that written notice is received not less than two weeks before the starting date of the course. For cancellation received less than two weeks before the starting date, the deposit is non refundable. An enrolment may be postponed, free of charge, provided that written notice is received not less than 4 days before the starting date. Estudio Sampere may levy some charges to accommodation costs due to last minute postponement.

Acceptance of enrolment is made on the understanding that the student will remain for the duration of the course as specified in the enrolment. In the event of a student leaving before the end of the agreed period, course may be curtailed or cancelled, free of charge, provided that written notice is received by Estudio Sampere not less than two weeks before the new ending date of the course.

If no notice, or insufficient notice is given, course fees must be paid for a minimum of two weeks.

... [C] - Cancellation, Postponement or Curtailment of Accommodation (Homestay, Student Room, Apartment)

An enrolment for accommodation in a) homestay, b) student room, c) apartments, may be cancelled, free of charge, provided that written notice is received not less than two weeks before the starting date of the accommodation. For cancellation received less than two weeks before the starting date, the deposit is non refundable. An enrolment may be postponed, free of charge, provided that written notice is received not less than 4 days before the starting date. Estudio Sampere may levy some charges to cover accommodation costs due to last minute postponement. Acceptance of enrolment for accommodation is made on the understanding that the student will remain for the duration of the agreed period as specified in the enrolment. In the event of a student leaving before the end of the agreed period, accommodation (a-b-c) may be curtailed or cancelled, free of charge, provided that written notice is received by Estudio Sampere not less than two weeks before the new departure date from the accommodation. If no notice, or insufficient notice is given, accommodation must be paid for a minimum of two weeks. Hotels are paid for the booked period and Estudio Sampere will not be held responsible for any refunds due to cancellation or change of accommodation.

- Certificates and Diplomas

Estudio Sampere will issue a Certificate and Diploma, free of charge, to those students who have completed 90% of the course booked.

- Change of groups or schedule

Changes of groups are possible with the agreement of the teacher and the director of the School. All students will take a placement test the first Monday of the course. The school will place students in morning or afternoon sessions according to the needs and possibilities. Students cannot change from morning to afternoon and vice-versa unless they have an important reason, for example a job. "I can't get up in the mornings", is not an important reason for changing to afternoon classes!

- Change of schools

Students can enrol for a Combined Course in advance and the course is guaranteed, or make a decision, once in Spain, subject to space availability. Changing schools is free of charge.

- Credit cards

See *Banks*.

- Credits to US Universities

Estudio Sampere will send transcript to US Universities where they are usually accepted.

- Culture classes

All Sampere Schools offer 4 Culture lessons per week included in the tuition fees.

- Currency

The Spanish currency is the **Euro €** and it is not possible to pay with other currencies except in airports, international hotels and so on.

[D] - Diplomas

See *Certificates*.

- DELE

DELE are the Exams organised by the Instituto Cervantes and you have an accurate description in the brochure.

DELE exams are given in MAY and NOV.

There are 2 levels: INICIAL (Elementary) and INTERMEDIO (high intermediate).

Estudio Sampere offers preparation courses for DELE Inicial and DELE Intermedio in Madrid, Salamanca and Alicante.

[E] - E-mail/fax

Students can receive faxes and mail at the school. See *page 2*. Students can also send faxes and will be expected to pay for that. Free e-mail and Internet access in all Sampere schools. Wireless access available and free.

- Emergencies

SEE PAGE 11 MADRID, 13 SALAMANCA, 15 ALICANTE.

SEE PAGE 18 (INSURANCE).

- Electricity

Electricity in Spain is 220 volts 50 cycles AC.

- Excursions

The three Schools organize frequent excursions and students are expected to pay for tickets. Contact our representative before departure or the School office if you have any questions. Excursions are included for most of the US students coming with University programmes. Excursions are usually on Saturdays, starting around 9:00 and finishing in the evening around 18:00. Excursions are included in some programs like Junior and Young Adults Programs, and 50+ Course. Students coming in a group from the same School or University have excursions included in most cases.

... [E] From Madrid:
Toledo (20.00 €), Segovia (20.00 €), El Escorial (22.00 €), Aranjuez (18.00 €)...
 From Salamanca:
Segovia (25.00 €), La Alberca-Ciudad Rodrigo (19.00 €), Ávila (20.00 €)...
 From Alicante:
Valencia (20.00 €), Elche (12.00 €), Altea (18.00 €)...

[G] - **Guarantees**
ALL COURSES ARE GUARANTEED TO BE HELD WITH OR WITHOUT THE FULL NUMBER OF STUDENTS.

[H] - **Health and Insurance**
 See *page 18 for the School Insurance*. All European Union Citizens are included in the Spanish Social Security and should bring **European Health Card** from their country of origin/residence. Citizens from other countries should check at the Spanish Embassy. If a student is on medical treatment, we advise him/her to bring enough supply of medicines since, even when buying medicines is very easy, names can change from country to country.
Students are encouraged to take extra insurance or bring proof of their present insurance covering medical expenses, loss of luggage, cancellation...
Estudio Sampere has made arrangements with **EUROPEA Seguros de Viaje** for an insurance policy which will give coverage to all students (13 yrs. to 75 yrs. old) enrolled in Spanish Language courses in our centers.
The cost of the insurance is 50 Euros for every 16 weeks (1 to 16 weeks).
Read carefully the limits of EUROPEA Seguros de Viaje policy on page 18.

- **Home work**
 Students are expected to do and to fulfill some homework every day, around an hour per day.

- **Hours**
1 LESSON = 45 MINUTES.
 For office hours see *Business Hours*.

[I] - **Internet**
 Free Internet access in all Sampere Schools in Spain.
 Free wireless access in all Sampere Schools in Spain.

[L] - **Laundry**
 Laundry is included in homestay in Madrid, Salamanca and Alicante.
 When it is included, it is understood that the family will wash one machine load per week. Families will not clean 10 shirts per week, or 5 jeans per week. There are self-service washing machines in the three cities and our staff will give you the addresses.

- **Levels**
 The three Schools are working with the same chart of levels. **All** students will take a placement test the first day of school and regular tests during the week.
 See *change of groups*.

[M] - **Mail**
 Students are welcome to receive mail at the school.
 See *page 2 for the address*.

- **Money**
 See *Banks and Currency*.

- **Museums**
 The three Schools will organise guided tours to Museums and Monuments. Students are expected to pay for tickets or entrances to Museums if there is any fee involved.

[P] - **Passports**
 See *Visas page 7*.
 - **Pocketmoney**
 This is not the same for every person but we think that 6,00 € to 15,00 € per day should be enough if a student is staying with a family and meals are included.

[R] - Recognition and Membership

Estudio Internacional Sampere is a full member of:

- International Association of Language Centres (IALC).
- American Association of Teachers of Spanish and Portuguese (AATSP).
- Federation of International Youth Travel Organizations, (ALTO).
- Association of International Educators (NAFSA).

Courses are:

- Accepted for credits by US Universities.
- Accredited by the Cervantes Institute.
- Accepted for CSN.

[S] - Spanish language

Spanish language (Español) or Castilian (Castellano) is very similar everywhere in the Hispanic World. In the area of Barcelona, the Basque country and Galicia, they speak other languages, but they also speak Spanish.

- Sports

Common sports, such as tennis, football, basket-ball can be practised as well as aerobics, running, etc... Do not hesitate to contact the school if you have a special inquiry.

[T] - Telephone

If you want to call Spain from abroad:

MADRID + 34 91 + 7 numbers

SALAMANCA + 34 923 + 6 numbers

ALICANTE + 34 965 + 6 numbers

From the US, dial 011 34...

Once in Spain:

SAMPERE MADRID: 91 431 4366

SAMPERE SALAMANCA: 92 326 2218

SAMPERE ALICANTE: 96 514 3384

CELL PHONES START WITH 6 + 8 digits.

ABROAD: 00 + COUNTRY CODE + AREA + NUMBER

Telephone service is expensive in Spain, compared to other countries, and students are not supposed to use the phone in the house. They are welcome to receive calls, but it is better if they use public phones; they are all over. Check with your phone company to see if they have any card for collect calls or similar systems since you can save money that way. Cell phones are inexpensive and you can buy one on arrival. Contact your supplier to check if your cell phone works in Spain. Movistar, Vodaphone and Orange are the main operators.

- Towel

Bring your towel for the beach/pool. If you are staying at a student room, you must bring your own towels.

- Transfer service

See pages 11, 13 and 15. See page 17 for Madrid Airport.

[V] - Vegetarians

See *Allergies* page 3.

...[V] - Visas

- Citizens from the European Union (Switzerland and Norway) do not need a Visa and can enter Spain with an Identification Card or valid Passport.
- Citizens from Canada, Japan, Korea, New Zealand and the USA, among others do not need a Visa if they plan to study and stay in Spain less than 90 days. Check with the nearest Spanish Embassy or Consulate.

If citizens from these countries wish to study for more than 90 days, they need a “Visado de Estudios”. The Student Visa must be obtained prior to departure from their country at the Spanish Embassy or Consulate.

- If you need a Visa in order to study in Spain we strongly recommend that you apply very early, as you may need several weeks to complete the Visa application procedure.
- **IMPORTANT:** Before we can process the confirmation documents needed for the Visa application, a deposit of 500 Euros/US Dollars is required (deducted from final invoice). In the event the application for a Visa is refused by the Spanish Embassy or Consulate, we will refund the deposit and any other paid fees after the deduction of an administrative charge of 50 Euros/US Dollars, after receiving the refusal letter from the Spanish Embassy or Consulate. School Insurance is needed if you apply for a Student Visa.

[W] - Welcome

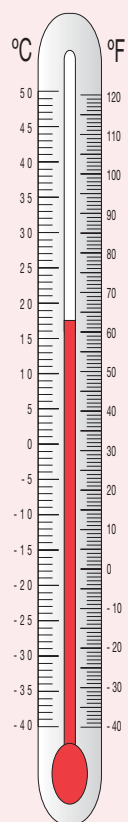
Students are welcome on the first day of the course at 9:00 am:

- **MADRID:** at calle Lagasca, 16. (Metro Retiro/Serrano).
- **SALAMANCA:** at cuesta de San Blas, s/n.
- **ALICANTE:** at calle Pascual Pérez, 3

MAP OF SPAIN AND AVERAGE TEMPERATURES



Location of the three Estudio Sampere schools in Spain



TEMPERATURE

AVERAGE TEMPERATURES (Celsius)
To convert C° to F°, multiply by 1.8 and add 32.

	JAN		FEB		MAR		APR	
	MAX	MIN	MAX	MIN	MAX	MIN	MAX	MIN
MADRID	10	1	14	2	18	6	20	15
SALAMANCA	10	-1	14	1	16	5	20	10
ALICANTE	16	10	16	10	17	11	21	14

	MAY		JUN		JUL		AUG	
	MAX	MIN	MAX	MIN	MAX	MIN	MAX	MIN
MADRID	25	18	26	20	30	24	30	22
SALAMANCA	22	10	22	15	30	22	28	22
ALICANTE	24	17	25	19	27	23	28	23

	SEP		OCT		NOV		DEC	
	MAX	MIN	MAX	MIN	MAX	MIN	MAX	MIN
MADRID	28	18	22	10	18	5	14	3
SALAMANCA	26	18	20	10	17	4	12	2
ALICANTE	25	20	22	17	18	14	18	10

ACCOMMODATION IN SPAIN

Read carefully - Family/homestay

Homestay students are welcome to arrive at the homestay the Sunday before the course begins and may stay until the Saturday following their last day of class. Under special circumstances, we may be able to arrange for the student to arrive early or stay beyond the allowed dates. There will be a charge for each additional night (30,00 €) and requests should be made to **Estudio Sampere** in advance.

Three extra days = 1 week.

On their arrival day, students must arrive at the homestay prior to 11:00 pm.

See page 4 for cancellation.

Arrival information is required for all students, whether or not an airport transfer is required. This is necessary to ensure that someone will be at home to greet the student when he or she arrives. Students must call, e-mail or fax Estudio Sampere at least one week in advance to give us the information, or the family five days before arrival.

Homestay families are not required to pick up the students at the airport, and students should not ask the host to do so.

These are the options for students to arrive at the homestay from the airport:

A) Airport Pickup arranged through **Estudio Sampere** (See pages 11 to 17).

B) How to get to... (See pages 11 to 16).

Distances from families to Schools

Madrid: Most of the families are not far from the School, and students can walk every day 20/25 minutes to School. In other cases, students should use public transportation (subway or bus) for 15/25 minutes. Public transportation is inexpensive in Madrid and 10 rides in the bus or subway cost 12,20 €, and a monthly pass costs around 50,00 € .

All addresses (families, student rooms, apartments and hotels) will have the closest metro station included.

Salamanca: All the families are within walking distance as is everything in Salamanca. Students should walk around 10 to 25 minutes from their accommodation to the School.

Alicante: Most of the families are within walking distance as is almost everything in Alicante. Some students will have to take the bus for 10 minutes but it is very inexpensive.

Changes of family

Estudio Sampere attaches great importance to accommodation. The families are carefully selected. The director of each School, always at the students' disposal, can change a student's accommodation if the need arises. If the student is not happy and wants to change to another family, during his/her first week, the School will select three new addresses that the student can visit and make his/her choice.

There is no extra cost if student decides to change families, during his/her first week.

Meals

- **Half board:** breakfast and dinner Monday to Friday and ALL meals on weekends.

- **Full board:** breakfast, lunch and dinner every day.

Check your enrolment and do not hesitate to contact the School office if you have any questions.

Breakfast is very light in Spain and it is never a big meal and consists of coffee and biscuits or some bread.

Lunch is the main meal for a lot of Spaniards and it's taken between 13:00 and 15:00. It is comprised of two or three courses.

Dinner is usually tortilla, cold meats, salads, sandwiches, etc., and it's taken between 20:00 and 22:00.

Laundry

Laundry is included in homestay in Madrid, Salamanca and Alicante.

When it is included, it is understood that the family will wash one machine load per week.

Families will not clean 10 shirts per week, or 5 jeans per week.

There are self-service washing machines in the three cities and our staff will give you the addresses.

Read carefully - Students rooms

Students rooms are booked for a minimum of 1 week and no refund will be possible for the first 2 weeks. Student rooms are furnished and have bedding, and all other necessary items. Towels are not always available. Bring your own towel.

Students must arrive on Sunday and leave on Saturday.

ACCOMMODATION IN SPAIN

You will receive, from our office or from our agent/representative, the complete address of the shared apartment/student room. You will also find a telephone number of the person in charge of the keys.

You should contact this person some days before arrival to tell him/her approx. time for arrival. This is necessary to ensure that someone will be at home to greet the student when he or she arrives. In some cases the owner will ask for a deposit (50 to 100 Euros). The deposit will be reimbursed at the end of the stay provided all items in the apartment are in the same condition. Students are supposed to arrive on Sunday afternoon, before 11:00 pm. Distance from student rooms to School can be very different, from 10 minutes walking to 40 minutes by public transportation. All student rooms have a bus or subway stop nearby. Distance to the school will not be a reason to change the original address you received.

See page 3 for cancellation.

Read carefully - Apartments/Hotels

You will receive with the invoice and the confirmation of the course, the complete address of the apartment. You will also find a telephone number of the person in charge of the keys.

The student should contact this person a few days before arrival to tell him/her approx. time for arrival. Students are supposed to arrive on Sunday afternoon, before 11:00 pm.

Apartments, hotels and student rooms are paid for the booked period and the School will not be held responsible for any refunds due to cancellation, change of accommodation, change of room, or fluctuations of rates during high or low season.

IMPORTANT NOTICE

As we are sending accommodation addresses well in advance of the student's arrival, unforeseeable changes may occur resulting in a last minute change of address. Should this happen, you will be informed. If you do not hear from **Estudio Sampere**, then the received address is your address!

*FIND THE EXACT LOCATION OF YOUR ADDRESS AT:
<http://maps.google.es/maps>*

HOW TO GET TO MADRID. SPAIN

How to get to Madrid from Barajas International Airport:

After passing through passport control and collecting your baggage, exit the terminal where you will see signs for “Metro”, bus and taxis.

Transfer: If you have requested the transfer service from Madrid Airport to your accommodation, look for a person with a sign with your name when exiting the terminal. Wait 30 minutes after expected time of arrival in case you don't find the person who will pick you up. *See page 17 for details.*

Then call emergency number 616 415 559.

You can reach Madrid by:

a) Metro/subway. Follow the signs “Metro” and take it to the closest station to your accommodation. It will cost you less than 5,00 Euros . If you arrive to Terminal 1 or 2, just follow the signs “Metro” to the station named “Aeropuerto”. If you arrive to Terminal 4, follow the signs to “Aeropuerto T4”. All addresses (families, student rooms, apartments and hotels) will have the closest metro station included.

b) Bus. 24 Hour Autobús Aeropuerto-Cibeles-Estacion de Atocha that leaves every 15-20 minutes and costs less than 5Euros . Bus 200 is departing from Terminals 1, 2, 3 and 4. This bus takes you to the Avenida de América, in the center of Madrid. From there you can take a taxi to your place of accommodation. It shouldn't cost more than 20,00Euros in any case.

c) Taxi. There is a current 30 Euros euro flat rate from/to any of the Barajas airport Terminals [T1 – T2 – T4] to Madrid city. This flat rate is valid all week long (7 days a week - 24 hours) and it also includes luggage. This is the rate in force and could be required to taxi driver if he/she does not apply it.

All Madrid Taxis are white with a red stripe and license number on the door. Follow the “Taxi” indication and pay no attention to those taxi-drivers who approach you inside the terminal.

At 9:00 am on the first day of the course, come to Estudio Sampere: **(See Map).**

Calle Lagasca, 16. Metro: Retiro (Line 2-Red) or Serrano (Line 4-Brown).

In case of a real emergency, do not hesitate to call: 616 415 559.

FIND THE EXACT LOCATION OF YOUR ADDRESS AT:
<http://maps.google.es/maps>

MIS NOTAS

www.esmadrid.es

www.munimadrid.es

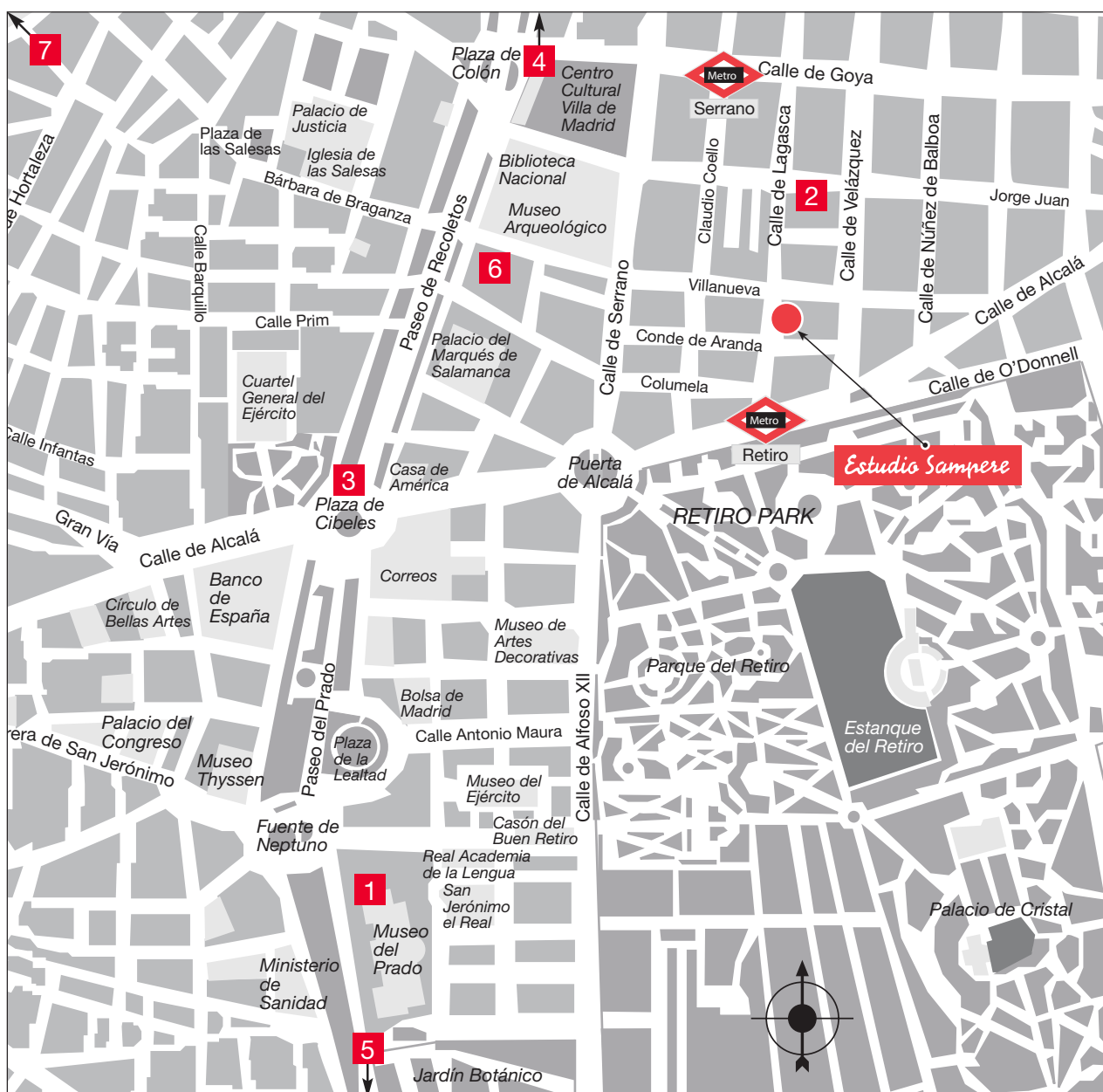
Real Madrid: www.realmadrid.com

La Guía del Ocio: www.guiadelocio.com/madrid/

www.metromadrid.es

www.emtmadrid.es

MAP OF MADRID (CENTRAL AREA)



1. Museo del Prado
2. Correos / Post-office
3. Bus Aeropuerto 24h / Airport bus 24h

4. Estación de tren "Chamartín"
Train station
5. Estación de tren "Atocha"
Train station

6. Apartamentos Recoletos
Calle Villanueva, 2 - Tel.: 91 431 9100
7. Hostal Benamar
Calle San Mateo, 20 - Tel.: 91 308 0092

ESTUDIO SAMPERE: Lagasca, 16 - E-28001 MADRID (ESPAÑA)
Tel.: 00+34 91 431 4366 - Fax: 00+34 91 575 9509 - **Emergencias: (34) 616 415 559**
E-mail: madrid@sampere.es



HOW TO GET TO SALAMANCA. SPAIN

If you are flying to Spain you will arrive at the Madrid-Barajas International Airport. After passing through passport control and collecting your baggage go out to the hall terminal through customs, where you will see signs for the metro, bus and taxis.

Transfer: If you have requested the transfer service from Madrid Airport to your accommodation, look for a person with a sign with your name when exiting the terminal. Wait 30 minutes after expected time of arrival in case you don't find the person who will pick you up. *See page 17 for details.*

Then call emergency number 616 415 559.

In order to get to Salamanca from Madrid, we recommend that you use:

1. DIRECT BUS FROM MADRID AIRPORT TO SALAMANCA. There are three bus services, on Sundays, from Madrid Airport (Bus Parking at Terminal 1) to Salamanca bus station. The bus departs from the airport at 13:00 (1:00 pm), 17:00 (5:00 pm) and 21:00 (9:00 pm). You **MUST** purchase your ticket (25 Euros) in advance at www.avanzabus.com and it is a NON-REFUNDABLE ticket. You will need your ticket to get in to the bus. It will take around 2,30 hours to get to Salamanca.

2. AUTO RES AVANZA EXPRESS bus service at the South Bus Station. ESTACIÓN SUR bus station is located at **Calle Méndez Álvaro, number 83**, (Metro: Méndez Álvaro, line 6). The Express Bus will take you to Salamanca in 2,30 hours and costs under 25,00 Euros. The round trip ticket costs less than 40,00 Euros and it is valid for a period of one year and the return date can be left open. Buses leave every hour from 8:00 to 22:00 h.

See bus timetable at www.auto-res.net www.avanzabus.com

See Estación Sur at www.estaciondeautobuses.com

From **Madrid-Barajas Airport** to the **AUTO-RES ESTACIÓN SUR** bus terminal you can:

You can reach Madrid by:

a) Metro/subway. Follow the signs “Metro” and take it to Méndez Álvaro station (line 6). You must change lines at Nuevos Ministerios station. It should take you around 30 to 40 minutes.

b) Taxi. There is a current 30 Euros euro flat rate from/to any of the Barajas airport Terminals [T1 – T2 – T4] to Madrid city center. This flat rate is valid all week long (7 days a week - 24 hours) and it also includes luggage. This is the rate in force and could be required to taxi driver if he/she does not apply it. All Madrid Taxis are white with a red stripe and license number on the door. Follow the “Taxi” indication and pay no attention to those taxi-drivers who approach you inside the terminal.

3. Train from Madrid Chamartin Station to Salamanca Station. You can also travel by train to Salamanca. **Departures from Chamartin Train Station.** From the airport, follow the “Metro signs” and take it to “Chamartín” (**line 10**). You must change lines at Nuevos Ministerios.

Departures at 08:45, 11:05, 13:40, 15:45, 18:43, 20:00 and 21:13. You can buy your train ticket at the airport at the Renfe counter or at the Chamartín train station.

Check www.renfe.es

The train will take around 2,30 hours and the price of the single ticket is under 25,00 Euros.

Once you reach the bus/train terminal, if you have enough time, call your place of accommodation (923 + 6 numbers) to state your time of arrival.

When you reach Salamanca, take a taxi and go directly to your place of accommodation (4,00 Euros to 6,00 Euros).

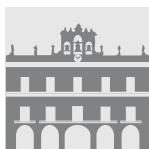
At 9:00 am on the first day of the course, come to the School:

Cuesta de San Blas, s/n. (See Map).

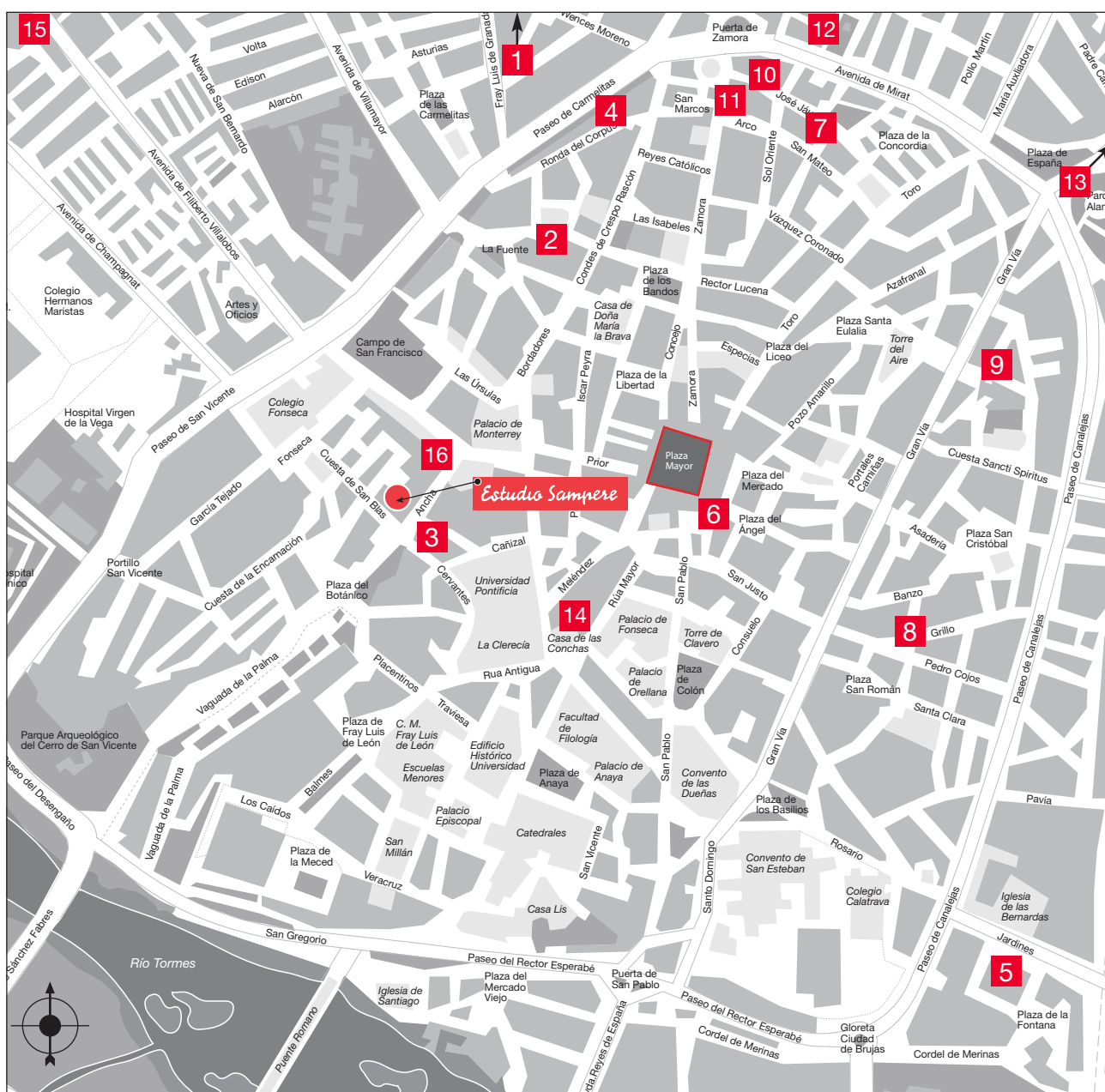
Emergency phone in Salamanca: 619 484 782.

IMPORTANT NOTICE: YOU SHOULD BOOK THE RETURN FLIGHT FROM MADRID-AIRPORT AFTER 11:30 AM IN ORDER TO HAVE ENOUGH TIME TO COME FROM SALAMANCA THE SAME DAY.

FIND THE EXACT LOCATION OF YOUR ADDRESS AT:
<http://maps.google.es/maps>



Map of Salamanca (central area)



- | | | |
|--|--|---|
| 1. Hostal Conde David*
Avenida de Italia, 60
Tel.: 92 322 6362 | 5. Policía / Police station | 13. Estación de Tren
<i>Train station</i> |
| 2. Hotel Rona Dalba***
Plaza San Juan Bautista, 12
Tel.: 92 326 3232 | 6. Restaurantes | 14. Oficina de Turismo
(Casa de las Conchas) |
| 3. Apartamentos Congreso***
Tahonas Viejas, 4
Tel.: 92 327 2270 | 7. Oficina Carné Joven | 15. Estación de autobuses
<i>Bus station</i> |
| 4. Lavandería "Hispacec"
<i>Laundry</i> | 8. Agencia de Viajes
"OKay Tours"
Plaza Bretón, 4-5
Tel.: 92 328 1054 | 16. Gimnasio Pasadena
Calle Ancha, 8 |
| | 9. Correos / Post Office | |
| | 10. Estanco | |
| | 11. Farmacia | |
| | 12. Supermercado 24/H | |

ESTUDIO SAMPERE: Cuesta de Blas, s/n - E-37002 SALAMANCA (ESPAÑA)
Tel.: +34 92 326 2218 - Fax: +34 92 326 8488 - **Emergencias: (+34)619 484 782**
E-mail: salamanca@sampere.es

MIS NOTAS

Info about Salamanca:

<http://www.salamanca.es>

<http://www.guiadelocio.com/salamanca/>

HOW TO GET TO ALICANTE. SPAIN

Students can arrive to Alicante International Airport which has flights from many important cities in Europe. You can also fly to Madrid or Barcelona and then fly or take the train to Alicante..

Transfer: If you have requested and booked the transfer service from Alicante Airport, look for a person with a sign with your name when exiting the terminal. Wait 30 minutes after expected arrival time of the flight if you don't find the person, **then call emergency number 686 243 432.**

Arriving at Alicante Airport

You can reach your accommodation in Alicante:

- **By bus.** It costs less than 3,00 € . The bus leaves from the Alicante Airport every 20 minutes (from 7:05 am to 22:50). The bus, number C6, usually stops in lot nº 30 of the bus parking just outside the terminal. The bus will take you to Plaza del Mar and from there you can take a taxi to your accommodation. The taxi should cost you 4,50 € (minimum fare) to 8,00 € .

- **By taxi.** Taxis are located just outside the terminal. Under normal traffic conditions, it should take 20 to 30 minutes. Taxis work with a meter and it should cost from 15 Euros to 25 Euros

Arriving at Madrid Airport

From the Madrid Airport take the "Metro" to the Atocha train station.

Trains run daily at frequent intervals. The train takes less than 3 hours and costs around 60 Euros .

You can buy your train ticket at the Renfe (railway) office at the International Arrival Terminal at Madrid Airport.

Arriving at Barcelona Airport

From the Barcelona Airport take the train to the Barcelona central station.

There are trains every day at 10:00, 12:00, 15:00, 16:00 and 18:00.

The train takes 5 hours and costs around 55 Euros .

You can buy your train ticket at the Renfe station at the Barcelona Airport.

From the Alicante train station, take a taxi to your accommodation. It should cost 4,50 Euros (minimum fare) to 10 Euros .

At 9:00 am on the first day of the course, come to the School: Médico **Pascual Pérez, 3. (See Map).**

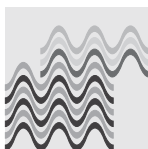
In case of a real emergency, do not hesitate to call: 686 243 432.

FIND THE EXACT LOCATION OF YOUR ADDRESS AT:
<http://maps.google.es/maps>

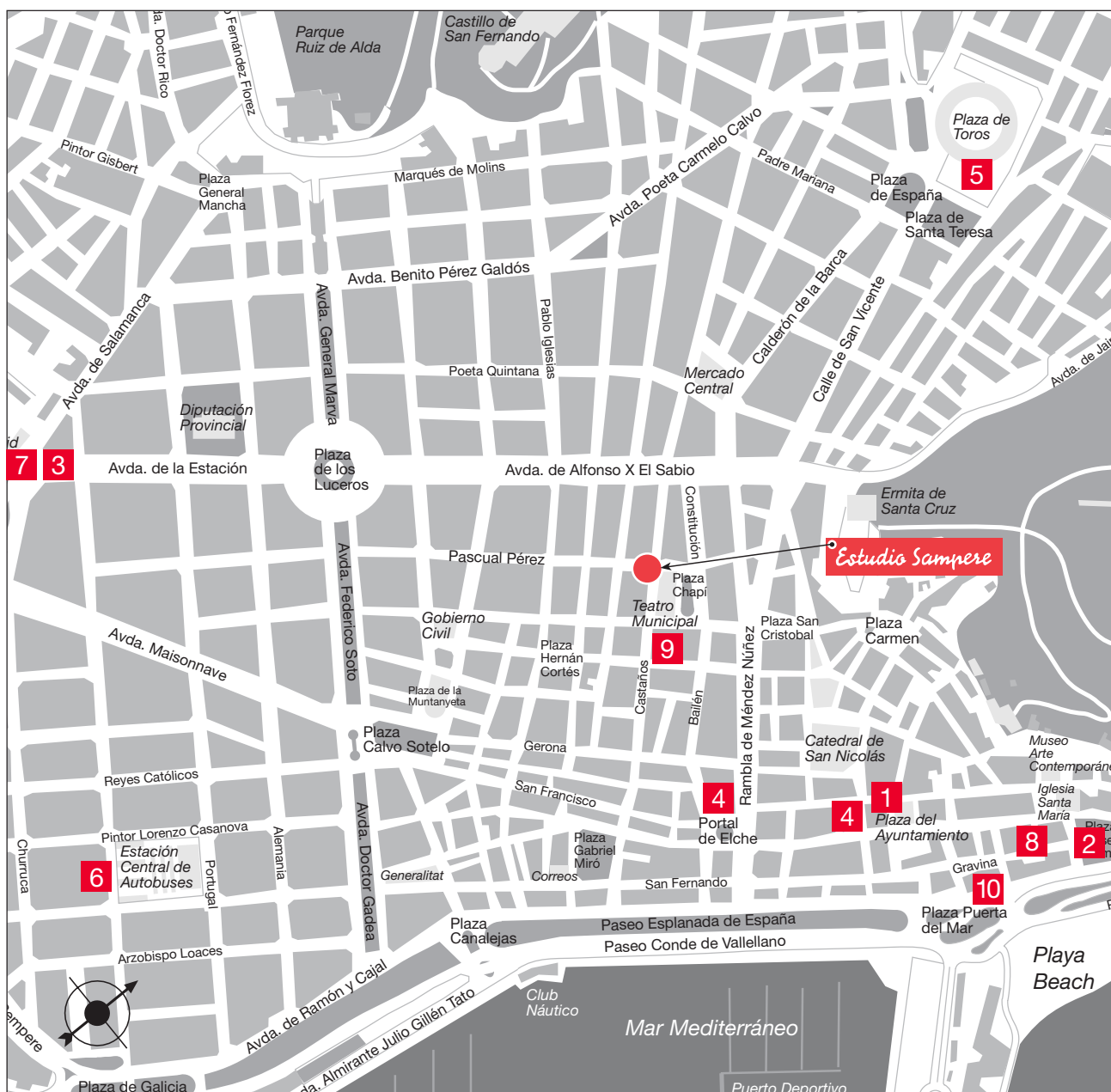
MIS NOTAS

Alicante Info: www.comunitatvalenciana.com

Alicante Info: www.alicante-ayto.es



Map of Alicante (central area)



- | | |
|--|--|
| 1. Ayuntamiento / Town Hall | 7. Estación de ferrocarril / Train station |
| 2. Biblioteca / Library | 8. Hotel Tryp Alicante, Calle Gravina, 9
Tel: 96 521 0700 |
| 3. Correos / Post-office | 9. Hotel Rialto, Calle Castaños, 30
Tel: 96 520 6433 |
| 4. Oficinas de Turismo | 10. Bus Aeropuerto |
| 5. Plaza de Toros | |
| 6. Estación de Autobuses / Bus station | |

ESTUDIO SAMPERE : Pascual Pérez, 3 - E-03001 ALICANTE (ESPAÑA)
 Tel.: 00+34 96 514 3384 - Fax: 00+34 96 521 2785 - Emergencies: 686 243 432
 E-mail: alicante@sampere.es

AIRPORT TRANSFER AT MADRID AIRPORT

WELCOME TO MADRID!

Dear Sampere Student,

If you have requested an airport transfer to your accommodation in Madrid or to the bus/train station for Salamanca or Alicante, please follow these directions:

Madrid Barajas Airport has 4 Terminals. We will be waiting for you, with a sign with Estudio Sampere Logo after luggage lounges at the Terminal of your arrival. **NEVER CHANGE TERMINALS.**

If you do not find us look for the following meeting point:

TERMINAL 1

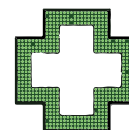
Lounge 1

On your right "Correos" office



Lounge 2

On your left "Farmacia" shop



TERMINAL 2

Lounge 5

On your right "Airport Information AENA"

Lounge 6

On your left "Airport Information AENA"



TERMINAL 4

Lounge 10 and 11

On your right Restaurant "Medas"



Loss of luggage:

If your luggage does not turn up, you have to make a complaint at "Equipajes perdidos" which is in front of the luggage claim. Please inform us if your luggage has been lost.

Flight itinerary changes:

In case there is a change in your itinerary or in your connection flight, please inform us as soon as possible.

Important:

The airport pickup shuttle will wait for 90 minutes is free of charge. However, after 90 minutes, the charge is 10,00 € an hour. There is no additional charge for flight delays or if there is a change in the itinerary and the passenger has notified us. There will be no charge for cancellations made within 24 hours prior to airport pickup.

Telephones:

(+34) 616 415 559
(+34) 619 484 782

SMS:

(+34) 616 415 559
+34) 619 484 782

INSURANCE COVERAGE. SPAIN

Estudio Sampere has made arrangements with **EUROPEA Seguros de Viaje** for an insurance policy which will give coverage to all students (13 yrs. to 75 yrs. old) enrolled in Spanish Language courses in our centers. **The cost of the insurance is 50 Euros for every 16 weeks (1 to 16 weeks).**

The conditions of this policy are:

- The student must be currently enrolled in one of our **Estudio Sampere**, locations; either in Madrid, Salamanca and Alicante.
- The student's account (the invoice submitted by **Estudio Sampere**) must be settled or current.

This insurance does not cover pre-existing and/or cronic illnesses or dental care.

The insurance coverage begins when the student arrives to Madrid, Salamanca, and Alicante, for the duration of the course. All accidents should be reported by making a telephone call to **EUROPEA Seguros de Viaje** permanent number:

Tel.: +34 913 441 155



Europa Seguros de Viaje

Coverage Includes:

1. An illness or injury which occurs while the student is in Spain, and should it become necessary, the repatriation of the insured.
2. Cost of hospitalization, surgical procedures, medical fees, and pharmaceutical products prescribed by the medical personnel in charge of the insured in case of illness or injury which occurs while the student is in Spain (maximum 1.800,00 €).
3. Travel expenses for a member of the student's family in the event that the insured is hospitalized for more than five (5) days.
4. Repatriation of the insured in case of death.

EUROPEA Seguros de Viaje will not be responsible for services contracted by the insured without prior notice to 913 441 155, **EUROPEA Seguros de Viaje** (permanent number).

Estudio Sampere, will provide each student upon arrival with an insurance card on which is printed his/her personal information as well as the beginning and ending dates of the course. This card validates his/her insurance policy. On request, **Estudio Sampere**, will provide the student with a copy, in Spanish, of the insurance policy including all relevant clauses.

We encourage students to take extra insurance or bring proof of present insurance in order to cover medical expenses, lost of luggage, cancellation, etc.

Read carefully the limits of the EUROPEA Seguros de Viaje policy for Estudio Sampere students.
All European Union Citizens can be included in the Spanish Social Security (European Health Card).

SCHOOL INSURANCE IS NEEDED AND COMPULSORY IF THE STUDENT NEEDS A VISA.